

Frequently Asked Questions

1. How to donate?

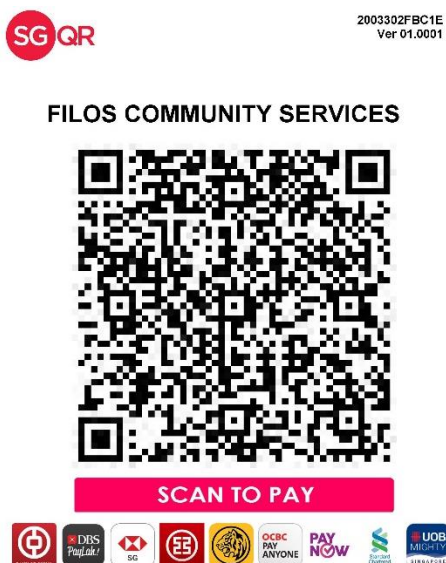
- **Cash donations:** All cash donations must be made through giving.sg at <http://bit.ly/FilosGiftGoesOn>.
- **Fundraise via Social Media:** You can start an activity/challenge and rally your social media contacts to support your efforts by donating to <http://bit.ly/FilosGiftGoesOn>.
- **Start your own mini campaign:** You can garner donations through a bake/cooking/handicraft/product sale. Publicise this to your own social media contacts or the public to fundraise for Filos' beneficiaries. Please contact fundraise@filos.sg for more details.

2. How to donate by Cheque or Bank Transfer?

- For cheque donations, please crossed it to "Filos Community Services Ltd". Please write the information at the back of the cheque:
 - Donor full name and NRIC (if claiming for tax deductible receipt)
 - "The Gift Goes On" fundraising

Please mail it to Filos Community Services Ltd
Blk 38 Chai Chee Avenue #01-177
Singapore 461038
Attention: Max Lo

- For bank transfer donations via PayNow, please scan the QR code shown below and state "The Gift Goes On" as the transaction reference:



Filos Community Services

38 Chai Chee Avenue #01-177 Singapore 461038 | [+65 6242 5978](tel:+6562425978)

55 Chai Chee Drive #01-222 Singapore 460055 | [+65 6241 1503](tel:+6562411503) | [+65 6242 6039](tel:+6562426039) | [E info@filos.sg](mailto:info@filos.sg) www.filos.sg

3. How much tax deductions do I qualify for when I make a donation?

All outright cash donations given by individuals or corporations to charities with tax-deductible status will be entitled to a 250% tax deduction. For more information on tax deductions, visit www.iras.gov.sg

4. Will I receive a tax-deductible receipt for my donation?

Tax Deductible Receipts will be issued upon request by the donors if the Singapore identification number is provided.

5. How do I claim for my tax deductions without a tax-deductible receipt?

If you have provided your identification number when you made a donation to The Gift Goes On campaign via giving.sg, we will help you make the submission to IRAS. As such, no Tax-Deductible Receipt is required when you are submitting your annual tax assessment. If you are an individual donor, IRAS now automatically acknowledges the tax-deductible status of your donations if the charity submits your identification number to IRAS on your behalf.

6. Would my information be shared with other agencies?

Donors information is treated with the strictest confidentiality. The data may be disclosed to IRAS for the purpose of tax deduction application, if you have opted for it.

7. I am keen to fund raise for the campaign. Can you share some ideas?

Thank you for your interest in raising funds for this campaign. You may wish to consider:

- Read a target number of books
- Sell pre-loved items
- Learn to count in a different language
- Drawing competition
- Walk a target number of rounds inside your house
- Walk the stairs of your apartment
- Shoot basketball hoops
- Cookie-eating competition
- Bake/cooking/handicraft sale
- Dance to music with friends virtually
- Get friends together for a virtual aerobics workout

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- Host a virtual supper with friends
- Run a virtual fashion show
- Walk-a-thons, dance-a-thons, pledge/km trekking

8. How to fundraise?

a. Through an activity/challenge

- Decide on the fundraising activity/challenge that you think you are best at to fundraise for this campaign.
- Do up a social media post about the fundraising activity/challenge you have decided on and share the post with your social media contacts to garner donations.
- Link your post to “The Gift Goes On” campaign.
- Share your fundraising journey by posting photos and videos etc. to amplify your fundraising efforts and encourage others to donate to Filos’ beneficiaries too.
- Tag Filos in your post and hashtag #FilosGiftGoesOn so that we can share your successes, stories and experiences with our donors, volunteers and corporate partners!

b. Through a bake/cooking/handicraft/product sale

Please contact fundraise@filos.sg for details.

c. Direct donation through giving.sg: <https://bit.ly/FilosGiftGoesOn>

9. Do I get reimbursements for material/product or ingredient costs or expenses incurred fundraising for this campaign?

No. We seek your understanding that we are unable to provide reimbursement. We are so grateful that you can sponsor the cost of your materials/ingredients.

10. I purchased a product from a person or group as fundraisers for The Gift Goes On campaign but I did not receive the products. Can I claim my donation back from Filos Community Services for incomplete transactions from the person/group fundraisers for this campaign?

No. Donations made through <https://bit.ly/FilosGiftGoesOn> and related sub-links will be considered direct donations to Filos Community Services and hence will not be refunded. We encourage you to contact the person/group to follow up on the product they have committed to deliver as part of their fundraising effort for the campaign.

11. Can I claim medical or hospitalisation expenses for injuries sustained or any medical service that arises from fundraising for this campaign?

No. We strongly encourage all participants to prioritise safety when engaging in the fundraising activities. To fundraise via social media for Filos Community Services would be taken as agreement to the terms listed by Filos

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Community Services, which includes to indemnify Filos Community Services from any claims, damages, losses, costs, liabilities and expenses that arise from the fundraising activity.

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